

Pathways to leadership within the APS

2018 Theme: 'Redefining Our Future'

The Public Sector is a rapidly evolving landscape. This unique environment presents its leaders with new challenges and opportunities to grow every day. The summit aims to address the effects of transformation on an organisation and how to navigate a shifting environment as a leader in your field. Leaders will candidly share experiences and examining practical strategies required to become a leader of a better tomorrow.

Pre-Summit Workshop

24 July 2018

Embrace your Voice – Accelerate your Presentation Skills

One day workshop 9.00 - 4.30

Enhance authentic and strategic communication

- Develop successful strategies to radiate confidence and find your voice
- Understand how to manage your 'inner critic' and liberate your 'inner mentor'
- Tips and strategies for dealing with nerves and anxiety

Receive communication – Active listening and effective questioning

- Listen with your whole body to establish rapport and demonstrate attention
- Employ strategic listening to understand the speaker's real needs and motivations
- Asking questions to gain greater understanding, clarity and focus

Non-verbal and para-verbal communication

- Tone, pitch and pacing
- How to connect with your audience in a genuine, authentic way
- Understand how your message is received

How to get your message across

- The importance of key messages
- What we can learn from politicians
- How to identify the 'corporate nod'

Build your personal communication plan

- Identify your communication goals and pathways to achieve them
- Learn why 'alignment' is an essential part of your plan
- Develop a step-by-step process to communicate from first interaction onward

Expert Facilitator:

Liz Tilley
Leadership Coach
Liz Tilley Coaching

Summit Day One

REGISTRATION AND MORNING COFFEE 8.30 - 8.55

**OFFICIAL WELCOME AND
OPENING REMARKS FROM THE CHAIR** 8.55 - 9.10

OPENING KEYNOTE CASE STUDY 9.10 - 9.50

Resilience in times of trouble and transformation

- Channel emotions productively
- Be present and productive in all aspects of your life
- Avoid emotional burnout

Jill Charker

Deputy Secretary, Corporate
Department of Jobs and Small Business

CASE STUDY 9.50 - 10.40

The role of passion in leadership

- Channel passion for positive results
- How passion can help or hinder you
- Choose where your passions lie

Senator Claire Moore

Shadow Minister for International
Development and the Pacific
Australian Labor Party

Morning Tea 10.40 - 10.55

EXPERT COMMENTARY 10.55 - 11.45

Navigate through challenging environments

- The power of reflection to bring insight
- Developing your 'inner coach' to build conflict resilience
- Tips and strategies for leaders

Liz Tilley

Executive Coach and
Conflict Management Coach
Liz Tilley Coaching

CASE STUDY 11.45 - 12.35

Build better business relationships to step into success

- Recognise the significance of developing relationships
- Key strategies for effective networking
- Insights from a Deputy Secretary

Elizabeth Mildwater

Deputy Secretary, People
and Corporate Services
Transport for NSW

Networking Lunch 12.35 - 1.35



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24 July 2018

INTERACTIVE PANEL DISCUSSION 1.35 - 2.35

The balance between professional and personal priorities

- Maintain well-being without sacrificing ambition
- Exercise your flexibility
- Create your ground rules and priorities

Jill Simpson

National Manager, Medicare Public
Department of Human Services

Cass Coleman

Assistant Director, Divisional
Government and Business Support

Department of the
Environment and Energy

Professor Sue Thomas

Chief Executive Officer
Australian Research Council

Kathleen Denley

Assistant Secretary, Legal Assistance
Branch, Civil Justice and Corporate Group
Attorney-General's Department

Lauren Clift

Director, Market Performance Section,
VET Market Information Branch,
Skills and Training Cluster
Department of Education and Training

Lieutenant Colonel

Bronwyn Johnstone, CSM
Commanding Officer,
Army Personnel Support Centre
Australian Army

CASE STUDY 2.35 - 3.25

Why leadership matters within the Australian Public Service

- Insights from a senior executive in the APS
- Foster a positive culture and developing relationship skills
- Look to tomorrow to establish a positive legacy

Julianne Cowley

Assistant Secretary, Health Policy
Department of Foreign Affairs and Trade

Afternoon Tea 3.25 - 3.40

EXPERT COMMENTARY 3.25 - 4.20

Understanding motivation as a driver of your team's success

- The awareness and interaction of the nine motivators
- Engage and reward the different motivational preferences
- How the wrong type of reward can undermine performance

Peter Skeen

Director
FarView HR

Concluding Remarks from the Chair 4.20 - 4.30

Summit Day Two

Morning Coffee 8.30 - 8.55

Opening Remarks from the Chair 8.55 - 9.00

OPENING CASE STUDY 9.00 - 9.50

Foster innovation through diversity

- Diversity as a driver for innovation
- Lead through change and disruption
- Lessons learned from past experiences

Rachel Stephen-Smith MLA

Member of the ACT
Legislative Assembly
ACT Government

CASE STUDY 9.50 - 10.40

Lead in a complex and dynamic environment

- Qualities of a leader during change
- Potential barriers to success
- Stay resilient in times of trouble

Dr. Katrina Sanders

Chief Medical Officer
Australian Federal Police

Morning Tea 10.40 - 10.55

CASE STUDY 10.55 - 11.45

Leadership, self-reflection and cultural considerations

- Reflect on the past to shape the future
- Develop a leader's mindset
- Create the next steps

Erin Brady

Deputy Director General,
Land Strategy & Environment
Environment, Planning and
Sustainable Development
Directorate

EXPERT COMMENTARY 11.55 - 12.35

The art of bouncing forward from steps back

- Overcome demotivation, stress and frustration
- Using experience as a springboard for future success
- Strategies to achieve your goals without burning out

Nicole van Hattem

Holistic Success Coach
Hot & Healthy Business Life

Networking Lunch 12.35 - 1.35

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SUPER SAVER DISCOUNT

Receive up to \$300 off registration if you register and pay by 14 May 2018



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Receive up to \$150 off registration if you register and pay by 25 June 2018

25 July 2018

INTERACTIVE PANEL DISCUSSION

1.35 - 2.35

Driving organisational change

- Strategies to drive organisational change
- Recognise key areas for improvement
- Create stepping stones to redefine the future

Cass Coleman

Assistant Director, Divisional
Government and Business Support
**Department of the
Environment and Energy**

Erin Brady

Deputy Director General,
Land Strategy & Environment
**Environment, Planning and
Sustainable Development Directorate**

Commander Christina Ween, RAN

Deputy Director, Future Submarines Support System
Department of Defence

Katrina Tonkin

Director, FMIS Replacement Project
**Department of Agriculture
and Water Resources**

Katherine Fraser

Director of Media
Department of Defence

CASE STUDY

2.35 - 3.25

Leaving a positive legacy for future leaders

- Recognise talent in the interest of your own career trajectory
- Develop successors to make your leadership role easier
- Become a mentor to pave the way for future women leaders

Dr. Peggy Brown

Chief Executive Officer
National Mental Health Commission

Afternoon Tea

3.25 - 3.40

INTERACTIVE CLOSING ROUNDTABLE

3.40 - 4.30

The next steps for redefining our future

- Key strategies to succeed as an effective leader
- How to map out your leadership career
- Create a realistic action plan to take back home

Nicole van Hattem

Holistic Success Coach
Hot & Healthy Business Life

Concluding Remarks from the Chair and Summit Close

4.30

ABOUT THE EVENT

Change is an integral part of daily life in the Australian Public Service. Change calls for existing and emerging leaders to be adaptive in their decisions. By fostering innovation, navigating transformation and overcoming any obstacle standing in your way, you will be able to lead your team and organisation to a better future.

Liquid Learning's 12th National Public Sector Women in Leadership Summit provides existing and emerging leaders within the Australian Public Service a platform to network, learn and grow. We invite all leaders - existing and emerging - to join in this progressive conversation. You will hear inspirational stories, develop skills and gain the confidence to advance as a leader.

WHO WILL ATTEND

Current Leaders



Aspiring Leaders



Future Leaders



FACULTY OF EXPERTS



Sally Dooley
Leadership Coach, Facilitator and Speaker
Sally Dooley



Sue Brodie
Workshop Presenter and Behaviour Specialist
Mindstream Innovative Training Solutions



Nicole van Hattem
Holistic Success Coach
Hot & Healthy Business Life



Liz Tilley
Executive Coach and Conflict Management Coach
Liz Tilley Coaching



Peter Skeen
Director
FarView HR

Public Sector Women's Leadership Workshop

Day One

9.00 - 4.30

Day Two

9.00 - 4.30

Communication Skills and Change Leadership for the Public Sector

High level communication, influence and negotiation skills

- Managing emotions for positive and assertive communication
- Developing techniques of persuasion, negotiation and influencing with coaching skills and "conversational intelligence"
- Preparing for and having difficult conversations with confidence

Transformational leadership strategies to accelerate team performance

- Leveraging team dynamics to enhance performance
- Challenging, supporting and empowering others
- Managing uncooperative staff members

Driving change and innovation as a female leader

- Recognising and overcoming hurdles to change
- Trusting your intuition and stepping outside your comfort zone
- Embedding a positive change culture in an organisation

Action planning for leadership

- Developing a personalised approach: short and long-term
- Understanding challenges
- Sharing approaches for moving your career forward

Expert Facilitator:

Sally Dooley

Leadership Coach, Facilitator and Speaker

Authentic and Resilient Leadership for Public Sector Complexity and Challenges

Fundamental authentic leadership capabilities

- Capabilities, attributes and skills of an influential and authentic leader
- Developing personal worth, power, and responsibility
- Embracing your diverse and inclusive leadership style

Maintaining resilience and authenticity through difficult times

- Techniques to maintain resilience
- Being an authentic leader
- Practicing and maintaining integrity as a leader

Leading with emotional intelligence

- Evaluating your EQ level and identifying opportunities for further growth and development
- Understanding your EQ and its impact on the way you are perceived as a leader
- Leveraging your emotional intelligence in the workplace
- Embracing qualities of empathy and understanding how to become a better leader

Understanding your leadership style

- Build self-awareness of leadership traits and how they align with organisational goals
- Recognising demands of leadership and the expectations of the organisation
- Understanding the expectations of team members and direct reports
- Developing a personal leadership plan

Expert Facilitator:

Sue Brodie

Workshop Presenter and Behaviour Specialist
Mindstream Innovative Training Solutions

WORKSHOP SCHEDULE

- | | | | | | |
|-----------------|---------------------|-----------------|----------------------|---------------|--------------------------|
| • 8.30 - 9.00 | Registration | • 11.00 - 12.30 | Session Two | • 3.00 - 3.20 | Afternoon Tea |
| • 9.00 - 10.40 | Session One | • 12.30 - 1.30 | Lunch | • 3.20 - 4.30 | Session Four |
| • 10.40 - 11.00 | Morning Tea | • 1.30 - 3.00 | Session Three | • 4.30 | Close of Workshop |

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