



ICT Professionals Leadership Workshop

Proven Strategies to Increase Leadership Capability and Drive ICT Performance as a Strategic Leader

EXPLORE

- Establishing trust and achieving commitment from your team, and buy-in with relevant stakeholders
- Leading with authenticity and purpose to motivate your team to focus on results
- Fostering a positive workplace culture of accountability for improved performance
- Understanding the power of positive language and the challenging conversations leaders must have
- Leading change to add strategic business value
- Understanding your personal traits to positively change your leadership performance

EXPERT FACILITATOR



> **Stephen Dunkerley**
Founder and Director
Matsue Pty. Ltd.



27 & 28 July 2017
Cliftons Sydney



**EARLY BIRD & GROUP
DISCOUNTS AVAILABLE**

**Register and Pay by 28 March 2017 to
receive \$500 off standard price!**

Please note participant numbers will be strictly capped to ensure a quality, interactive experience for attendees



Phone: +61 2 8239 9711



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development opportunities for professionals

ICT Professionals Leadership Workshop

BACKGROUND

Information Technology is not only a vital underpinning for an organisation's success but with the convergence of business, consumer and communication technology, is now integral to core business operations. ICT staff must therefore be both technically proficient and business savvy, and be capable of solving complex business-systems and client facing problems quickly and efficiently. Even the most accomplished ICT professional will find that technology skills alone will not assure either effective leadership or strategic thinking. To be a leader and add strategic value to the organisation, ICT professionals need to complement their occupational expertise with breakthrough leadership and coherent strategic business planning skills.

Leading professional, high performance ICT teams to both maintain organisational functionality and to add strategic value to the company, requires an ability to engage with and easily convey complex information to non-ICT executive and leadership colleagues and clients. An ICT leader must also inculcate in their team an understanding of their contribution to business strategy, and develop a workplace culture conducive to innovation, and focussed on results.

This two-day workshop will delve into strategies for driving performance, modifying your communication style, engaging staff and stakeholders and adding strategic value through enhanced ICT leadership. Delegates will address their own leadership styles, strengthen existing skills and develop new leadership techniques.

TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

INTRODUCING YOUR FACILITATOR



- › **Stephen Dunkerley**
Founder and Director
Matsue Pty. Ltd.

An experienced and business savvy technology executive, Stephen has previously worked for the New South Wales State Government, Coffey International, and KBR, and is a widely recognised business systems thought leader, who has helped many organisations navigate the competing and often conflicting tensions with business systems (and performance) reform, technology convergence and leadership needs.

As a former CTO, CIO, Chief Operating Officer and Group Executive, Stephen has worked and consulted widely in Australia and internationally in both the public and private sectors. Stephen has led corporate operations and systems divisions, developed and implemented strategy, led business system project portfolios, led the forensic review and recovery of troubled projects, and designed and delivered several leadership and strategic planning courses and seminars.

Stephen works as an executive consultant, leadership mentor and coach, sharing insight garnered over several years with clients to improve strategy and business systems. Using his expertise in the business of recovering troubled projects as well as his acute understanding of business technology needs means he can drive performance through practical and appropriate means.

IN-HOUSE TRAINING AVAILABLE



Do you have a team of ten or more people requiring this training? If so, it may be more cost effective for Liquid Learning to bring the training to you. Contact us to discuss your needs today.

WHO WILL ATTEND

- Managers and Directors of ICT
- ICT project Managers
- Managers of Technology, Infrastructure or Systems
- Applications Development
- Business Analysis
- ICT Technical Consulting

V + **VALUE PLUS DISCOUNT**
Receive \$400 off registration if you register and pay by 21 April 2017



SUPER SAVER DISCOUNT
Receive \$300 off registration if you register and pay by 26 May 2017

Day One

The foundations of breakthrough leadership

- Building a healthy and successful organisation
- The essential disciplines of a leader
- Emotional intelligence, understanding ourselves and others
- Understanding and adapting to different personality types, individual communication and working styles

Leading cohesive high performing teams

- Defining a leadership team. Which team is your team?
- The dysfunctions of a team
- Engineering the cohesive team:
 - Building trust
 - Mastering conflict
 - Achieving commitment
 - Peer accountability
 - Focus on results
- The myths of '360 degree' surveys – how to receive valuable feedback and improve your leadership skills

The power of positive plain language and the conversations leaders must have

- Change the future to deliver a results performance breakthrough: the power of positive future-based language
- Fierce conversations: interrogate reality, provoke learning, tackle tough challenges, and enrich work relationships
- What's your racket? Overcoming our obstacles to performance as a leader

Day Two

The business of leading organisational change, and projects

- The governance and leadership of business systems change and projects
- Essential controls for successful projects
- Engaging stakeholders as your champions and partners
- Compelling communication: presentations, business cases, and reports
- The business recovery of troubled projects

Leading productive meetings to drive results

- The paradox of meetings
- Meetings need drama!
- Meetings and contextual structure
- A meetings model to get things done

Leading Strategic Change as an ICT Leader

- Bad strategy, good strategy - the myths of vision, mission, goals and objectives
- The kernel of good strategy: challenges diagnosis, guiding policy, coherent actions
- Thinking like a strategist – the science of strategy

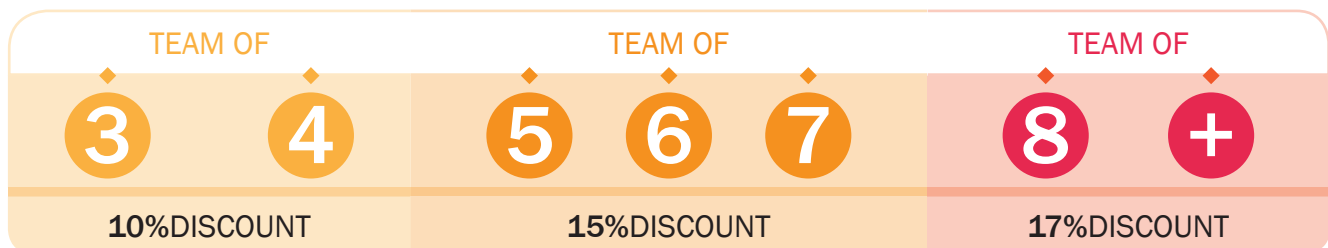
Contemporary ICT leadership issues

- Strategic challenges and priorities for ICT leaders
- Navigating challenging business scenarios: conflict resolution and difficult decision making in a political environment
- Mentoring, coaching and professional development in the ICT world
- Open forum

WORKSHOP SCHEDULE

- 8.30 - 9.00 Registration
- 9.00 - 10.40 Session One
- 10.40 - 11.00 Morning Tea
- 11.00 - 12.30 Session Two
- 12.30 - 1.30 Lunch
- 1.30 - 3.00 Session Three
- 3.00 - 3.20 Afternoon Tea
- 3.20 - 4.30 Session Four
- 4.30 Close of Workshop

TEAM BOOKINGS AVAILABLE



Registration Information

Organisation Name			
Address		Suburb	State Postcode
Booking Contact Information			
Title	Full Name		Position
Email			Phone

Delegate Information

#	Title	Full Name or TBA	Position	Email
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

Your Investment

No. #	Options (per person)	Standard Rate	Early Bird Rate*	Super Saver Rate**	Value Plus Rate***	TOTAL incl GST
<input type="checkbox"/>	Workshop	\$2895 + GST = (\$3184.50)	\$2695 + GST = (\$2964.50)	\$2595 + GST = (\$2854.50)	\$2495 + GST = (\$2744.50)	<input style="width:100px" type="text"/>
* Receive \$200 off registration if you register and pay by 30 June 2017						
** Receive \$300 off registration if you register and pay by 26 May 2017						
*** Receive \$400 off registration if you register and pay by 21 April 2017						

All Prices listed in Australian Dollars

	Group Discounts Available:	10% off Standard Rate Team of 3 - 4	15% off Standard Rate Team of 5 - 7	17% off Standard Rate Team of 8 +
		In-house Training Available: Do you have a team of ten or more people requiring this training? If so, it may be more cost effective for Liquid Learning to bring the training to you. Contact us to discuss your needs today.		

Conditions: Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included. Registration Options are per person only.

Payment Details

Please Note: Payment is required prior to attending this event.

Credit Card **Credit Card Details - Please charge my credit card for this registration:**
Card Type Visa MasterCard American Express

Cheque (payable to Liquid Learning Group Pty Ltd)

Electronic Funds Transfer **Note: 2% surcharge applies to American Express payments**

Please invoice me: Card Number Expiry /

Purchase Order No. #

Full Name as on card

Cardholder's Contact Number

Signature **X**

Electronic Funds Transfer (EFT)
Please transfer funds directly to:
Westpac Account Name: Liquid Learning Group Pty Ltd
BSB: 032 002
Account No: 407 273
SWIFT Code: WPACAU2S

Amount

Please quote ref ALI0717A and registrant name

Authority

Authorising Manager's Details: This registration is invalid without a signature.

Name	Position	Signature	Date
		X	

Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711

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If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Group Pty Ltd in the twelve months following date of issuance. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus GST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details.

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